

As part of its expansion and strengthening strategy, it is of fundamental importance to compete on the market not only with the quality of the services offered, but also with the methods of processing information regarding customers, suppliers and other interested parties. In this regard, Dogma S.p.A., in accordance with its **code of ethics and behavior**, defines corporate policies towards three areas:

- **Policies towards the market.** Dogma S.p.A. intends to offer itself as a qualified company in the field of environmental investigations and remediation both for the qualitative aspects of its services and for the aspects related to the security of the information processed;

The market must be substantially satisfied, in a continuous and growing way: the needs in terms of technical content, the expectations in terms of results, the demand in terms of availability, the reliability in terms of security of the information processed in order to give evidence that the services provided do not directly cause an increase in risks for customers.

- **Internal growth policies.** The quality of the services provided is the result of the quality of performance of each individual in the company. Quality and efficiency are not in conflict and have the same weight: the result must be measured qualitatively and quantitatively by respecting the levels of responsibility identified.

In terms of security of the information processed, Dogma S.p.A. intends to protect not only the corporate information assets from all threats, internal or external, intentional or accidental, but also the information available in compliance with their confidentiality, integrity and availability;

- **Policy towards suppliers/collaborators:** the equipment, technologies and services purchased by Dogma S.p.A. they are fundamental components for maintaining the quality of the services provided and the security of the information processed. The supplier is therefore a valuable collaborator for the Company and as such must be informed of the results of his work, of the methods of behavior towards the information processed, as well as being involved in the continuous improvement of the Management System itself.

*The "Corporate Management System" consistent with the requirements of UNI EN ISO 9001 and UNI CEI ISO / IEC 27001 therefore constitutes the starting point for **continuous improvement** to which all company functions must actively contribute.*

In full compliance with the regulatory requirements governing the performance of our activities, the Company Management System implemented is essentially the most suitable tool for managing a high quality of services and an effective method of analyzing, assessing and managing risks on the maintenance of information security.

The objectives, commitments, the formulation of this company policy and the entire organizational system will be reviewed annually to systematically reassess its adequacy and its diffusion both internally and externally, also by monitoring the results achieved. hand reached.